ARE 112 – Fall 20	V	October 23 rd
1. The four types of	conflicts are	
Answer	rs:	
1. Substan	ntive and	
2. Emotio	nal or relationship and	
3. Function	onal and	
4. Dysfun	ctional	
General Feedback:		
Need al	l four to get two points. Three gets one point.	
	Case" we came away with the ideas thata were important andb	were urgent.
	rs: a. macro problems and b. micro problems	
General Feedback:	•	
	int each in that order. Just "macro" and "micro" are ok.	
_	ing, command, coordination, are topics from what aspect of the classical school	ol?
	rs: a. Administration of the firm	
~	Two points. If just "administration" that is OK as is "Fayol"	
	of technology to the organization is the characteristic of the approach	to management
	rs: a. Management science	to management.
General Feedback:	Two points	
	s for transformational change are:	
Answer		
	ization,	
	change in technology,	
	es in consumer demands,	
U	es in supply of raw materials,	
9	n asymmetric or symmetric information,	
6. Compe		
	5 or 6 of them get two points. 3 or 4 gets one point. Just one of words in	fina lika "row
materials" or "demar		ille like Taw
		atmiationa thamaaliyaa
	Villiamson interview, he states that organizations in a competitive setting will	structure memserves
	ully minimize	
	rs: a. Transaction costs	
General Feedback:	Two points. Just transactions is ok.	' 1 1 10
/. Division of labor,	hierarchy of authority, and formal rules are topics from what aspect of the class	ssical school?
A newor	rs: a. Bureaucracy	
	Two points. If "Weber" that is ok.	
	e sociotechnical system of organizational behavior is the subsystem.	
	esicnotechnical system of organizational behavior is the subsystem.	
	9	
	Two points. Just manager is ok.	
	raint on one's ability to interpret and act on information	
	rs: a. Bounded rationality	
General Feedback:	Two points. If just one of the two words then just one point.	
_	's model, extreme points are called thea_ and theb	
	rs: a. upper control limit UCL and b. lower control limit LCL	
General Feedback:		
_	int each in an order.	
	e transformational changes are:	
Answer	'S :	
1. Tasks		
2. People		
3. Culture	e	
4. Techno	logy	
5. Structu	ires	
General Feedback:	4 or 5 get two points. 3 gets one point.	

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	- Fall 2019 Exam #1 Fill-In Key – FORMS A B & C Octobe	er 23 ^r
1. The four	types of conflicts are	
	Answers:	
1.	Substantive and	
2.	Emotional or relationship and	
3.	Functional and	
4.	Dysfunctional	
General Fe	edback:	
	Need all four to get two points. Three gets one point.	
2. The intro	duction of technology to the organization is the characteristic of the approach to management	nt.
	Answers: a. Management science	
General Fe	edback: Two points	
3. The targe	ts of the transformational changes are:	
_	Answers:	
1.	Tasks	
2.	People	
3.	Culture	
4.	Technology	
5.	Structures	
General Fe	edback:	
	4 or 5 get two points. 3 gets one point.	
4 i	s a constraint on one's ability to interpret and act on information	
	Answers: a. Bounded rationality	
General Fe		
	Two points. If just one of the two words then just one point.	
5. Planning	organizing, command, coordination, are topics from what aspect of the classical school?	
· ·	Answers: a. Administration of the firm	
General Fee	dback:	
	Two points. If just "administration" that is OK as is "Fayol"	
6. At the ce	nter of the sociotechnical system of organizational behavior is the subsystem.	
	Answers: a. managerial TWO POINTS GIVEN	
-General Fe	edback: Two points. Just manager is ok.	
7. In "The I	Beer Bust Case" we came away with the ideas thata were important andb were urgent	
	Answers: a. macro problems b. micro problems	
General Fe	edback: One point each in that order. Just "macro" and "micro" are ok.	
8. From the	Oliver Williamson interview, he states that organizations in a competitive setting will structure them	selves
to reduce an	d hopefully minimize	
	Answers: a. Transaction costs	
General Fe		
9. In the Six	Sigma's model, extreme points are called the and the	
	Answers: a. upper control limit UCL b. lower control limit LCL	
General Fe	A CONTRACTOR OF THE CONTRACTOR	
10. Division	of labor, hierarchy of authority, and formal rules are topics from what aspect of the classical school	? _
	Answers: a. Bureaucracy	
General Fe	•	
11. The driv	ring forces for transformational change are:	
Answers:		
1.	Globalization,	
2.	Rapid change in technology,	
3.	Changes in consumer demands,	
4.	Changes in supply of raw materials,	
5.	Shifts in asymmetric or symmetric information,	
6.	Competition	
General Fe		
materials" o	r "demand".	

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9. In the Six Sigma's model, extreme points are called the and the

Answers: upper control limit UCL and lower control limit LCL

General Feedback: One point each in an order.

10. In "The Beer Bust Case" we came away with the ideas that ___a__ were important and ___b__ were urgent.

Answers: a. macro problems and

b. micro problems

General Feedback: One point each in that order. Just "macro" and "micro" are ok.

11. From the Oliver Williamson interview, he states that organizations in a competitive setting will structure themselves to reduce and hopefully minimize

Answers: a. Transaction costs

General Feedback: Two points. Just transactions is ok.

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